



IM2C Caravan Club

Short Breaks Terms and Conditions

These terms and conditions are required with the booking of the caravan 30 Greenan Village at Haven, Craig Tara. It is important that you read them, and agree to these Terms and Conditions.

Dates of Hire

The length of hire as agreed between The Hirer and The Include Me 2 Club is from 4.00pm on the arrival date agreed to until 10.00am on the departure date agreed to. Any unauthorised use of the caravan by The Hirer outside of these dates and times is chargeable and may result in the forfeit of some, or all, of the deposit paid by The Hirer.

Cost of Hire

- 1) The TOTAL amount payable for the period of hire will be the amount agreed to with The Owner when booking. This includes a £100 returnable deposit, once the van has been checked and insured it has been left in the condition it was hired out in. This was be refunded within 48 hours after departure.
- 2) The balance of the cost of hire MUST be received 2 weeks before the start of the hire period; otherwise the contract will be cancelled. The deposit of £100 will not be refunded.
- 3) The deposit of £100 will NOT be refunded if The Hirer cancels the booking at any time. This deposit secures the date.

Funworks Entertainment Passes

Funworks passes are included in the caravan hire cost. These may be picked up at reception on arrival.

Keys

On arrival, you should report to reception to pick up your caravan keys. You should return the keys to reception upon your departure. Lost keys will be charged for at £20 per set.

Occupancy

- 1) The caravan may only be used by the persons agreed to with The Include Me 2 Club when the booking is made. Any breach of this will result in you and your party being asked to leave immediately without any compensation or refund. The Hirer will be responsible for the entire party.
- 2) Being a family park, we only accept bookings from our membership at the Include Me 2 Club. We cannot accept bookings from young singles or all male/female parties. For reasons of hygiene and the comfort of other guests, we do not allow pets and would ask that you do not smoke in the caravan, if you have found to be smoking or that pets are found to be in the caravan you would forfeit your deposit for deep cleaning.
- 3) The caravan must be left clean and tidy. Any blatant damage, or cleaning costs incurred, signs of smoking, damage to furniture, or the accommodation must be paid for by the hirer and may result in the forfeit of some or all of the deposit.

Behaviour

If, in the opinion of The Include Me 2 Club or the park manager, any member of the party is guilty of conduct prejudicial to the well-being of others, The Include Me 2 Club or the park manager may re-take possession of the accommodation immediately, without compensation to The Hirer.

Cancellation

- 1) Should the caravan become unavailable due to circumstances beyond our control, a full refund (including the deposit) will be given.
- 2) If you have to cancel your holiday you must contact The Include Me 2 Club via text or call straight away on 07525208738. The deposit of £100 will NOT be refunded if you decide to cancel. Should you cancel your Holiday within the 2 weeks of Arrival, the Full Balance will be lost. We suggest that you arrange travel insurance to cover any risk of cancellation, travel, sickness etc. under these circumstances.

IN THE EVENT OF CANCELLATION, THE FOLLOWING CHARGES APPLY

Up until 2 weeks before your arrival date, any money paid will be refunded if notified by phone call – minus the deposit. Any cancellations less than 2 weeks to the arrival date will result in no money being refunded.

Liability

We DO NOT accept liability for injury, loss or damage, suffered by any member of the party.

Insurance

We strongly recommend that you take out Holiday Insurance to cover accidents, losses, cancellations etc .These policies are available quite cheaply from most insurance brokers.

Smoking

For the comfort of my guests the caravan is non-smoking, any guests found to have been smoking in the caravan will lose their deposit.

Security

Should you have any issues during your short break, we advise you to approach or contact HAVEN Security Staff. Please ensure that you secure the Caravan by locking all windows and doors whilst you are out in the park, and when you leave. Failure to do so could result in loss or theft of personal belongings, or damage to the caravan.

Deposit

On return and evidence of no negligence on the guest's part, your £100 deposit will be returned to you via bank transfer within 72 hours. Your account number will not be stored anywhere after the transfer has taken place, your details will be securely destroyed and not shared with any other party.

These terms are issued without prejudice and are deemed accepted upon the receipt of a completed booking form.

We hope you have a fantastic holiday at Haven Craig Tara.

Include Me 2 Club